

# Giving Online Frequently Asked Questions

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Q: Is it safe to give online?

Yes. In many ways giving online is safer than writing a check in that an electronic gift cannot be lost or stolen.

Q: What types of bank accounts can I give from?

You can give online from either your checking or savings account or a debit/credit card.

Q: Are there any fees involved with giving online?

No. You will not pay any fees with an online gift. In addition, online gifts are a more cost efficient way for the church to process donations.

Q: Can I make a one-time contribution?

Yes. The system allows you the option of either making a one-time contribution or setting up a recurring contribution that is scheduled to come out of your bank account at dates specified by you during the month.

Q: Will I still receive regular contribution statements from the church?

Yes. The church will continue to send contribution statements to your address on file for tax purposes.

Q: When will contributions be taken from my account?

Contributions will be taken from your specified bank account within 48 business hours of the date you requested. This time frame allows time for the contribution to process through your bank and the church's bank. If the date of your contribution falls on a weekend or a holiday, the transaction will be initiated on the next banking day.

Q: Can I designate my gift to a particular budget item or ministry?

Yes. You will have the option to designate your gift to the budget or ministry you would like to support. You can also split your gift between budgets/ministries.

Q: Does it matter which internet browser I use?

The online giving program was designed to work most effectively on the Internet Explorer or Mozilla Firefox browser.

Q: I have additional questions about online giving that have not been addressed. Who can I talk to?

For any questions, concerns or comments about the online giving system, please contact the Grace's Financial Secretary, Pat Sanders by email at [pats@gracemethodistmi.com](mailto:pats@gracemethodistmi.com) or by phone at (321) 452-2420